

HOMELESS OUTREACH PROGRAM

ENGAGE



Build a trusting relationship

Outreach teams get to know individuals and families experiencing homelessness at our office, by referral, or in the streets

On average, our team will engage with an individual experiencing homelessness 9 times in this step – lasting 1-2 months, but may last many years

ENROLL



Sign clients up in our Outreach Program

Outreach workers assess our clients' needs and barriers to housing

Clients are entered into the Atlanta city-wide housing queue

NAVIGATE



Walk with the city's most vulnerable

Outreach workers begin case management, helping clients address barriers to housing

Assist with obtaining identification documents, benefits, medical care, mental health services, rehabilitation

HOUSE



Move our client into their own home

When housing becomes available, help our client determine if the home is the right fit for him or her

Transition case management to housing support services